



Remote Scribing using Google Glass

Presented by:
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**open
door**

- **Serving Northern California in Humboldt & Del Norte Counties**
 - **11 Clinic Locations**
 - **Medical**
 - **Dental**
 - **Behavioral Health**
 - **2 Mobile Dental Vans**
 - **1 Mobile Health Van**

Began implementation of OCHIN Epic August 2008

Since that time:

- **Meaningful Use**
- **Patient Centered Medical Home**
- **Managed Care arrived in our rural counties**



Scribes within our 4-walls

How to build an in-house scribe training program

- Build training modules
 - Curriculum to include video taped mock medical visits
 - 6-week program
 - How to make it sustainable
- Physical Plant concerns
 - Where do we place an extra body per provider/pod?

Perhaps there is a different way.....

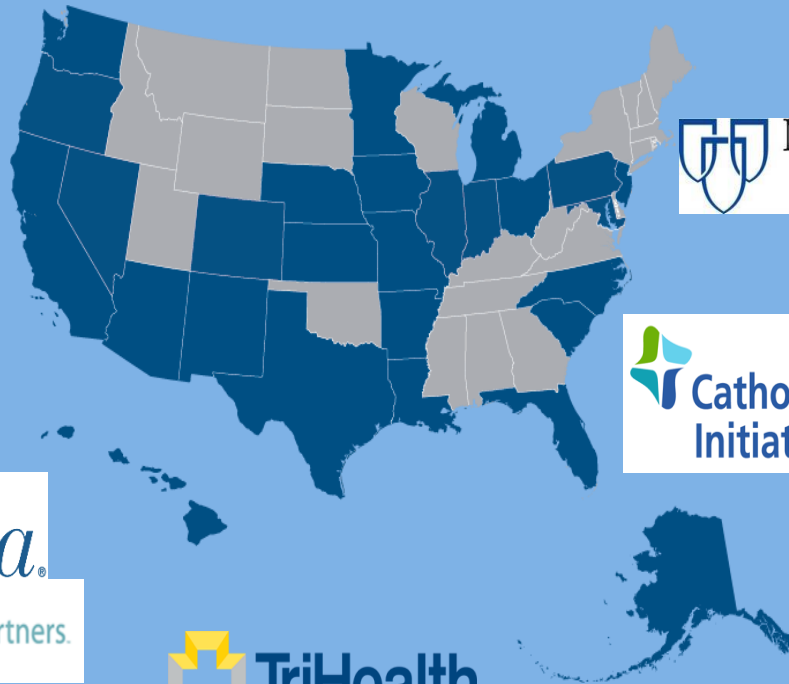


Rehumanizing healthcare.





Current Customers





In a typical week, 34% is spent on documentation



22
hours

with the patient



17 hours

documenting

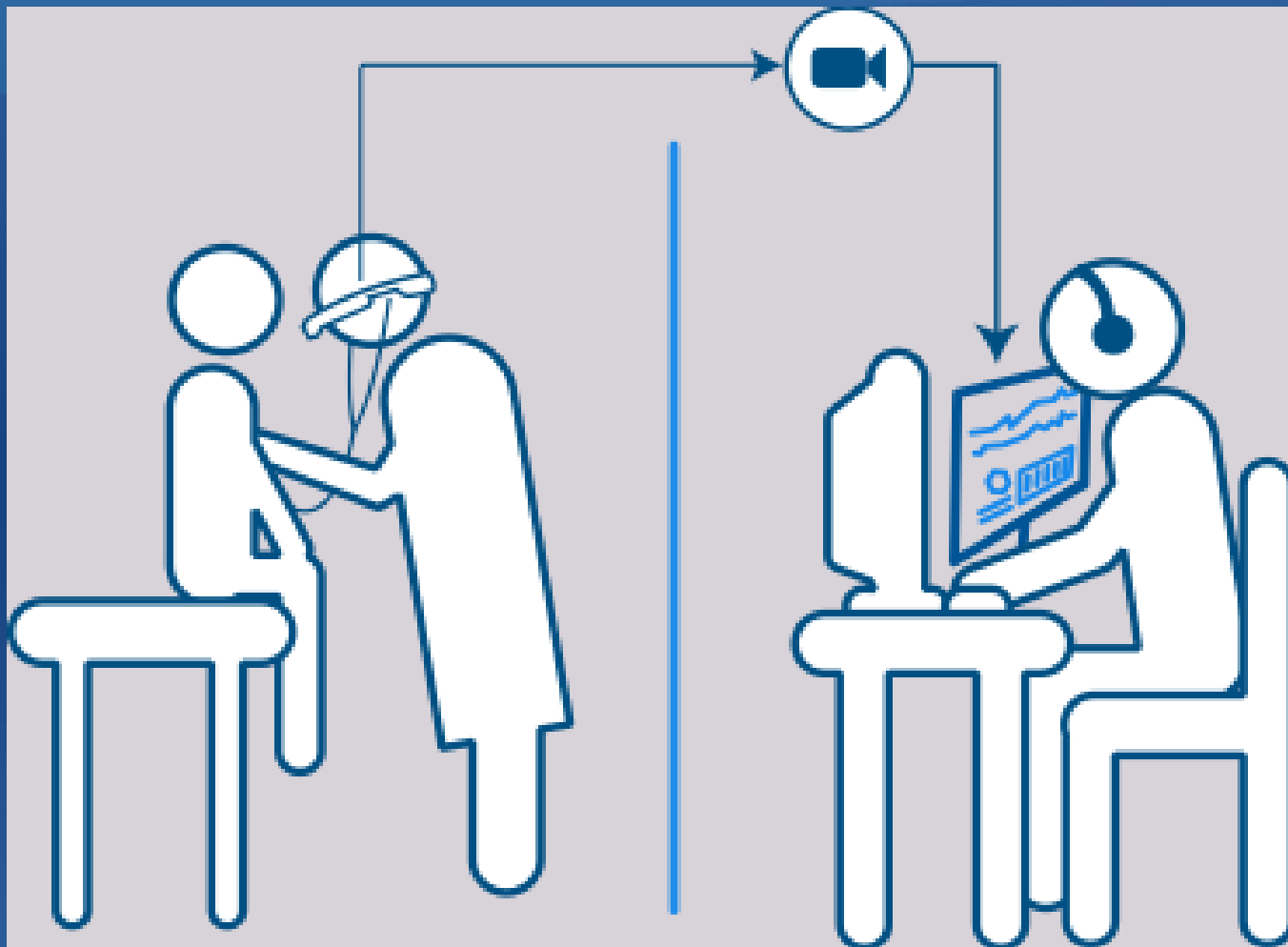








Remote Scribing



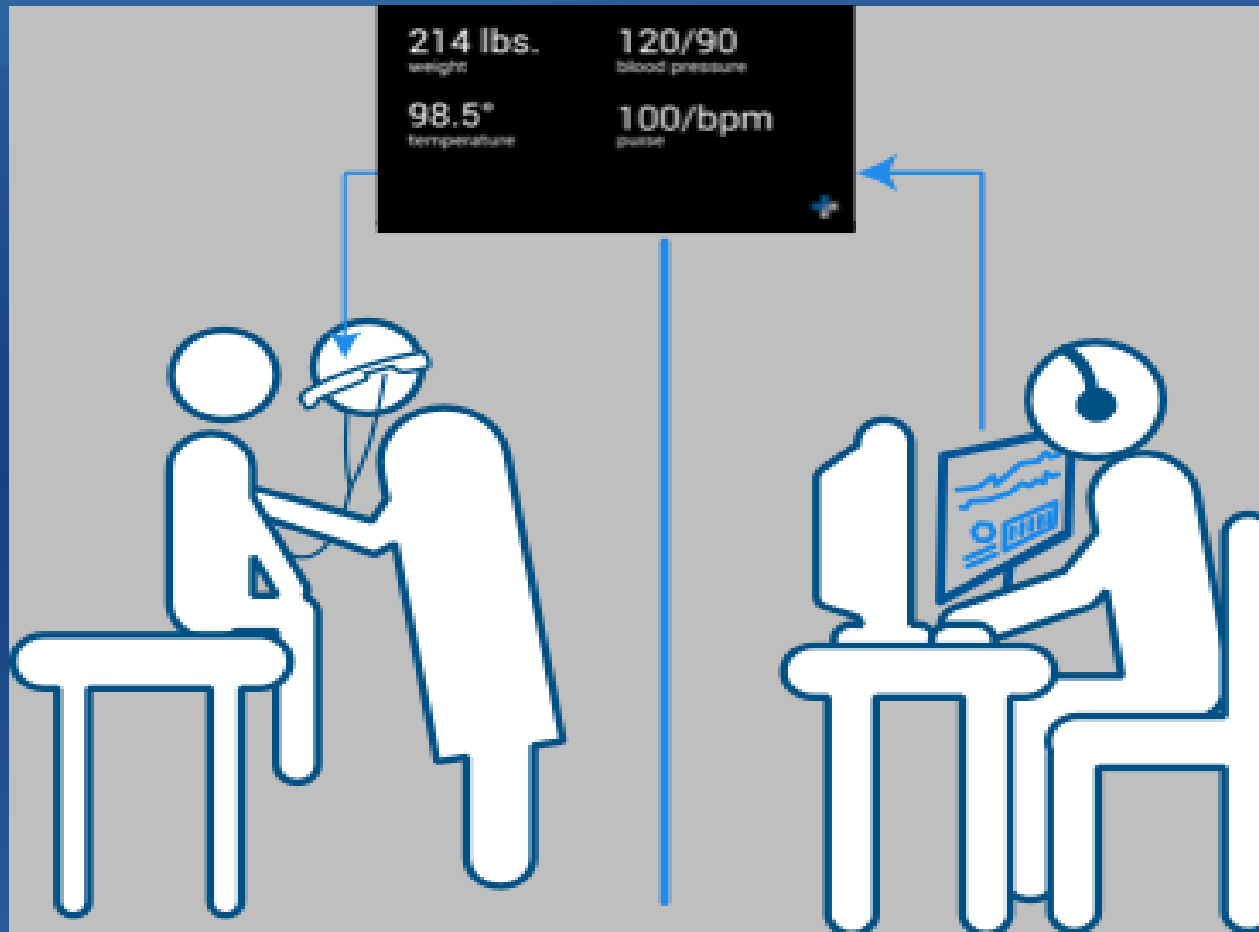


Cynthia Fiacco, NP Story



Concierge Service

extra service offered after the first 90-days





Current Medications

Ortho-Cyclen 1 tab PO QD

Demerol 100mg 1 tab q6h PRN

Motrin 200mg 2 tabs q4h PRN





With Augmedix, doctors save 15 hours every week



17 hours
before Augmedix



2 hours
after Augmedix



What the scribe will have access to...

- **View-Only access to the chart**
- **Progress Note Creation**
- **No access to scheduling, billing, account information**





Hurdles

- Epic does not allow access to their product overseas without strict controls.
 - Agreements had to be signed and still counter-signed to even begin this process. *(started with a demo in November 2015, contract discussions began January 2016, in May Epic requested user agreements with the three Business Associates Augmedix employs overseas. As of today we are still waiting for Epic finalize the agreements)*
- HIPAA compliance with using off-shore scribes.
 - With proper agreements in place we will move forward without reservation
- Concerned how patients will receive the technology.



Project Plan

- **Augmedix roll-out = 120-days to “Go Live”**
 - **90-days to train the team of scribes assigned to Open Door**
 - ✓ **Augmedix technical team performs an on site WiFi test**
 - **Designate Open Door point person(s) to communicate schedule changes to Augmedix.**
 - **Each provider will be trained on site by Augmedix for one week.**
 - **Scribe “shadows” provider until 40 notes have passed their quality control staff.**
 - **Provider will begin working with Scribe during one clinic session.**
 - **If provider approves, they are considered “live”**
 - **If provider does not approve this process continues.**
- **We will begin with 5 providers at 3 locations**



AUGMEDIX

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