



# Presentation for Best Practices Forum

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# Getting to Know Us



Cottages

# Our Primary Corporations

**SIHF:** A private, not-for-profit, 501(c)(3) corporation.

**TRH:** Touchette Regional Hospital a private, not-for-profit corporation and controlled affiliate of SIHF.

**ARCHVIEW ECONOMIC DEVELOPMENT** is a private, not-for-profit corporation.

**TOUCHETTE ELDERLY APARTMENTS I:** A private, not-for-profit corporation with Metropolitan Housing Development Corporation.

**TOUCHETTE ELDERLY APARTMENTS II:** Same as TEA I.

**ILLINOIS HEALTH EXCHANGE PARTNERS** is a limited liability company with seven members.

**COTTAGES, LLC** is a limited liability company with two members.





### *VISION*

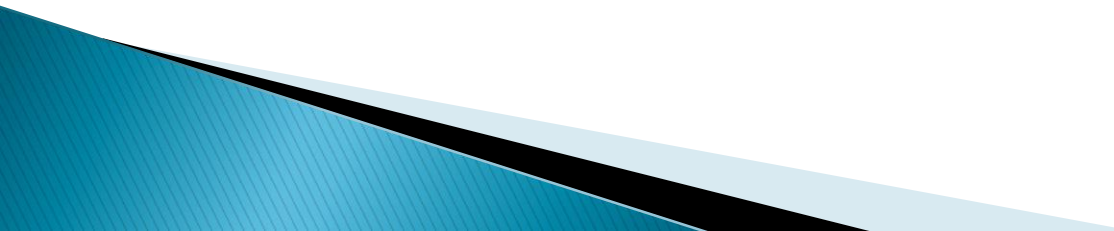
People achieving their highest quality of life.

### *MISSION*

Lead individuals and communities to their healthiest lifestyle by providing a coordinated network of health and supportive services.

### *VALUES*

Compassion, Diversity, Integrity, Excellence, and Teamwork

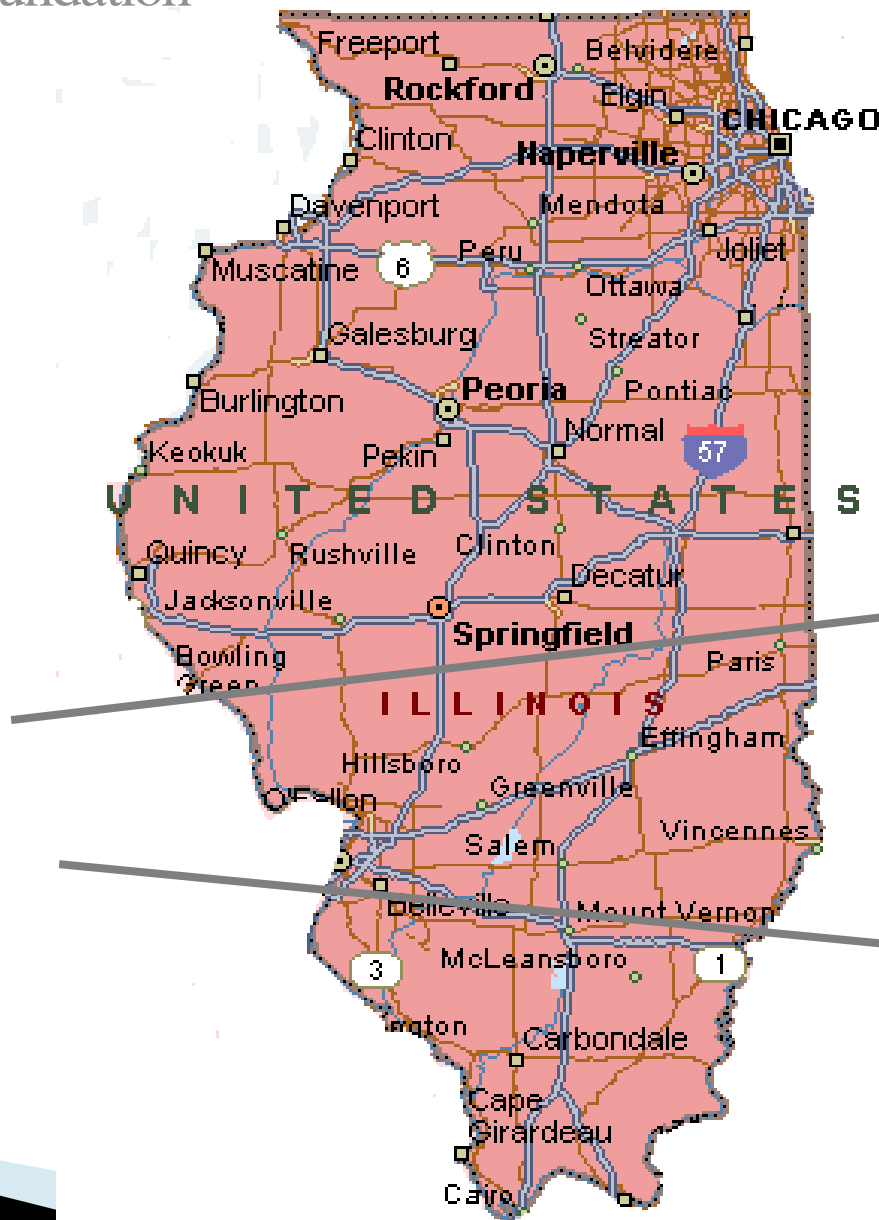
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- ✓ Founded in 1984 and commenced care on January 17, 1985 at the original location in Centreville, Illinois.
- ✓ 650 employees
- ✓ 173 providers
- ✓ 36 Locations
- ✓ 2015 operating budget over \$64 million
- ✓ 2015 330 grant level – \$13,019,104
- ✓ 346,000 visits in 2014
- ✓ 105,000 unduplicated patients in 2014

- St. Clair 1985
- Madison 1997
- Fayette 2000
- Marion 2001
- Effingham 2008
- Cumberland 2008
- Macoupin County 2009
- Coles 2012
- Richland/Lawrence 2012



# Service Area



**Alton**

- Alton Health Center
- Alton Women’s Health Center
- Good Samaritan
- Central Alton Health Center

**Belleville**

- Belleville Family Health Center
- Belleville Pediatric Center
- Children’s Medical Center
- Prime Time of Belleville
- West Belleville Health Center

**Bethalto**

- Bethalto Health Center

**Bunker Hill**

- Bunker Hill Health Center

**Cahokia**

- Cahokia Health Center
- Cahokia School Based Clinic

**Charleston**

- Charleston Health Center

**Centreville**

- Adult Care Center
- Mother & Child Center

**Collinsville**

- Central Collinsville Health Center

**East St. Louis**

- East St. Louis School Based Clinic
- Executive Office
- State Street Health Center
- Quick Care
- Windsor Health Center
- Prime Time of ESL

**Effingham**

- Effingham Health Center

**Fairmont City**

- Fairmont City Health Center

**Granite City**

- McKinley Health Center

**Greenup**

- Cumberland County Health Center

**Madison**

- Madison Health Center

**Mattoon**

- Mattoon Medical Center

**Millstadt**

- Millstadt Medical Center

**Olney**

- Weber Medical Center

**Salem**

- Salem Health Center

**Sauget**

- Corporate Office

**Vandalia**

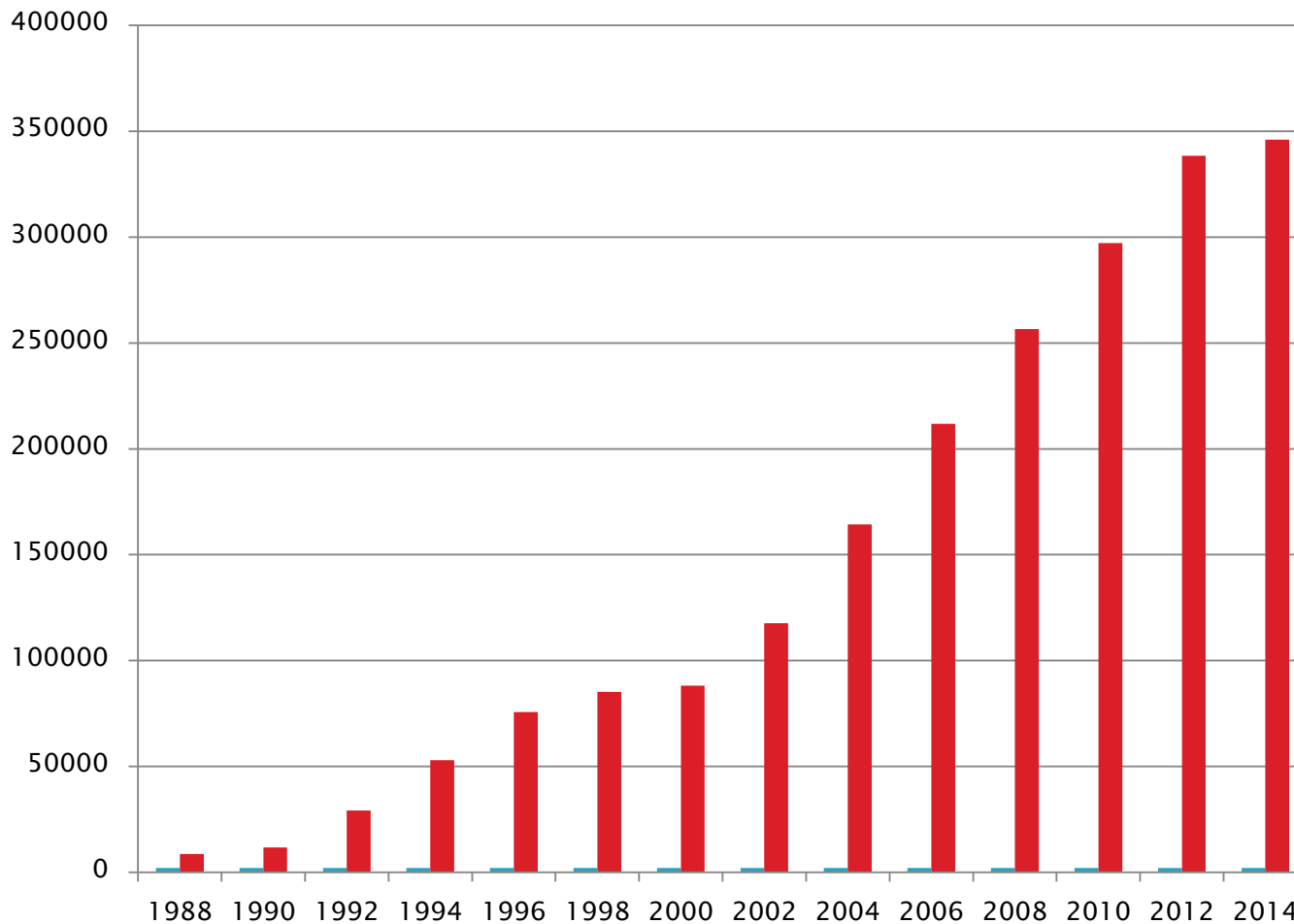
- Vandalia Health Center

**Regional Services**

- Medical Mobile Unit
- Homeless Shelters



# Patient Visit Growth



SIHF health care centers provide basic primary care through internal medicine, family practice, OB/GYN, and pediatrics. Other direct health services include dental, behavioral health (psychiatrist and counselors), and some specialty services. One SIHF location serves as a family medicine residency with four partners that train up to 40 residents.



## Primary Care

### # of Providers

OB / GYN	20
Family Medicine/General	51
FP Residents	24
Internal Medicine	18
Pediatrics	20
Psychiatrist	11
Counselors	7
Dentists	10
Pharmacists / PharmDs	6
Contracted Specialists	6

- **Maternal & Child's Health (Healthy Start)**
- **Senior's I.Q. Program**
- **Patient Navigators**
- **HIV Programs (Ryan White)**
- **Special Populations**
- **Pharmacy Services**



## Hospital Partners

- Alton Memorial Hospital
- Anderson Hospital
- Cardinal Glennon Children's Medical Center
- Community Memorial Hospital (Staunton)
- Fayette County Hospital
- Gateway Regional Medical Center
- Memorial Hospital (Belleville)
- Richland Memorial Hospital
- Salem Township Hospital
- Sarah Bush Lincoln Health Center
- St. Anthony's Hospital (Alton)
- St. Anthony's Hospital (Effingham)
- St. Elizabeth's Hospital (Belleville)
- St. Louis Children's Hospital
- St. Louis University Hospital
- Touchette Regional Hospital

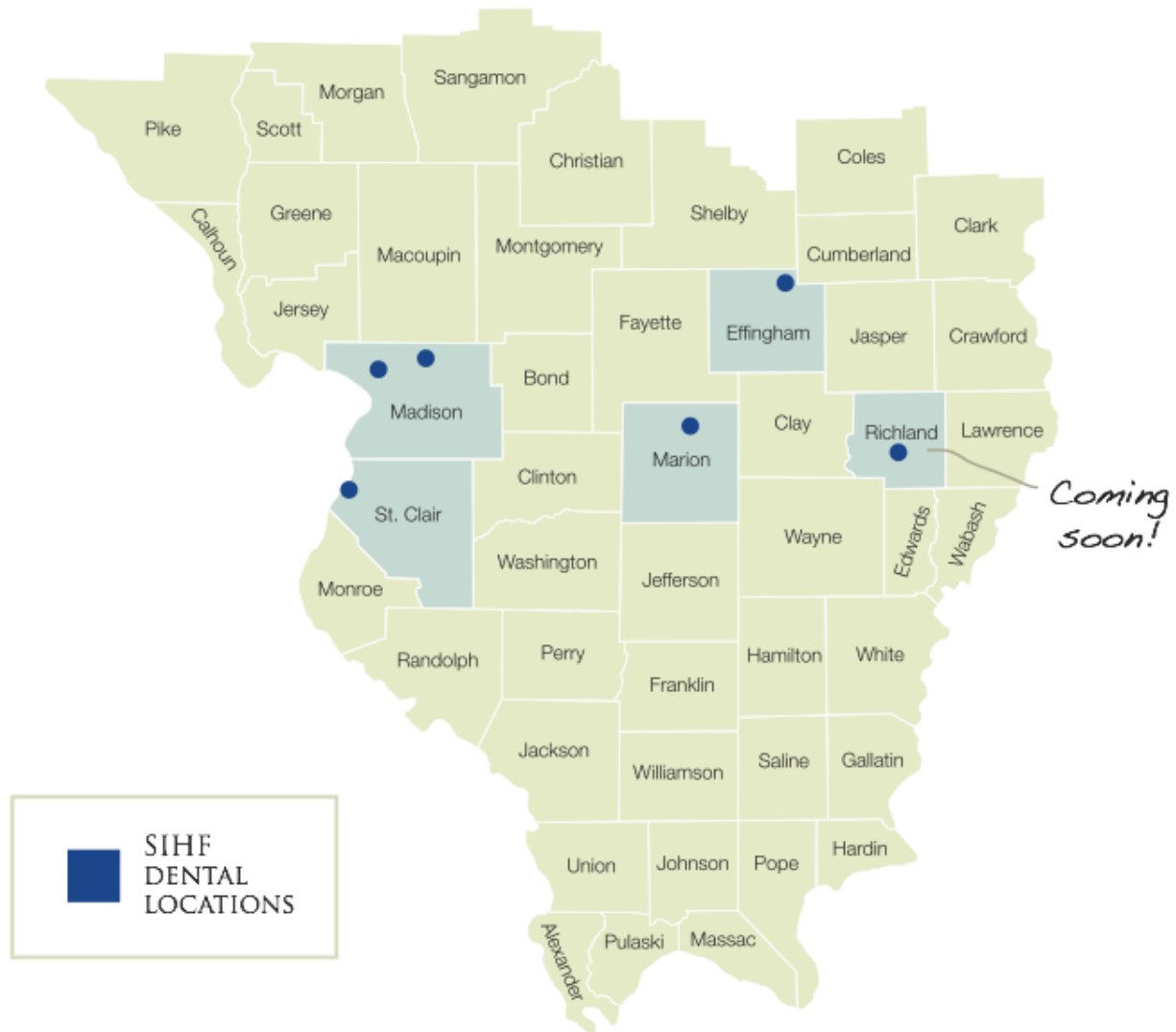
## Community Partners

- AARP
- Archview Economic Development Corp.
- Cardinal Glennon Specialists
- Cahokia School District 187
- Children's Research Triangle
- Christian Activity Center
- Comprehensive Behavioral Health Center
- East Side Health District
- East St. Louis Housing Authority
- East St. Louis School District 189
- Family and Child Treatment Services
- Lewis & Clark Community College
- LifeLinks – Community Mental Health Agency
- Madison County Health Continuum of care
- Madison County Health Department
- Madison County Housing Authority
- March of Dimes
- Marion County Health Department
- Puentes de Esperanza
- St. Clair County Health Department
- St. Clair County Homeless Action Council
- St. Louis University
- United States Air Force
- Washington University
- Wellspring Resources

- Anthem College
- Beck Area Career Center
- Brown Mackie College
- CALC Institute
- Community Nursing Services Clinic
- Everest College
- Kaplan University
- Kaskaskia College
- Lake Land College
- Lewis & Clark Community College
- Lindenwood University (Belleville)
- Maryville University
- McKendree University
- Midwest Institute
- Missouri College
- Northern Illinois University
- Riverbend Head Start
- Sanford–Brown College
- Scott Air Force Base
- Southern Illinois Healthcare Association
- Southwestern Illinois College (SWIC)
- SIU School of Medicine
- SIUE School of Nursing
- SIUE School of Pharmacy
- St. Louis University
- Vatterott College

- Healthy Start
- Ryan White
- Section 330
  - Community Health Centers (Section 330 e) (1985)
  - Migrant Health Centers (Section 330 g) (2004)
  - Homeless Health Centers (Section 330 h)(2007)
  - Public Housing Primary Care (Section 330 i) (2008)
- Pharmaceutical Assistance (340b)
- Maternal and Child
  - Healthy Start
  - Family Planning
  - Breast & Cervical Cancer (IBBCP/Stand Against Cancer)
- Health Works (Foster Children Care for 7 Counties)
- All Kids/KidCare/Family Care
- HIV Programs & Services Prevention & Education programs
  - Care Support & Case Management Services
  - Primary Care
  - Referral Program into other Ryan White programs
- Patient Navigation
  - HRSA Funding; Illinois; DHHS

## Dental Locations



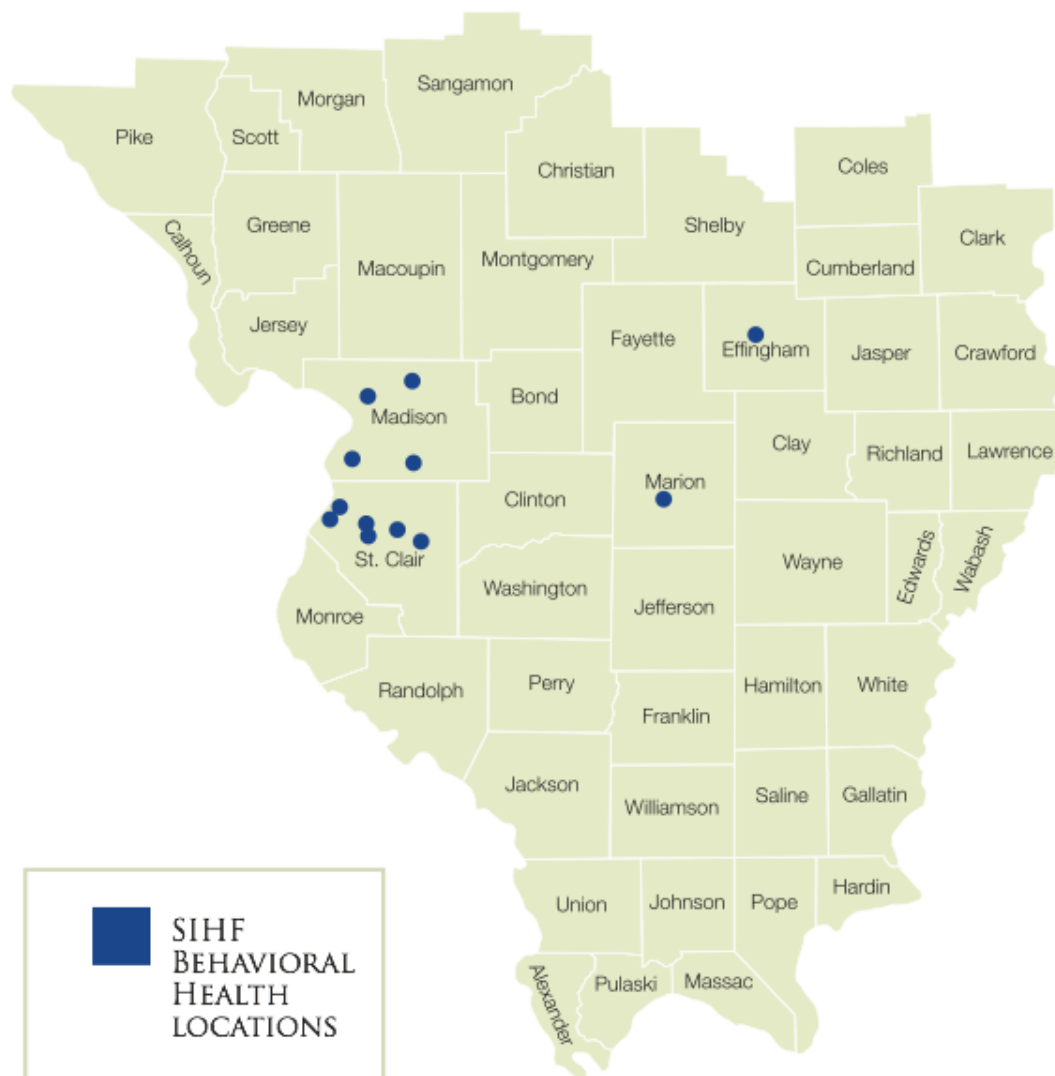
SIHF first began offering dental services from the Bethalto Health Center in East Alton through funding from a federal grant in 2004. Since then, SIHF has expanded dental service through a combination of federal funding and partnership with the Illinois Children's Healthcare Foundation to now offer dental services in each region of the SIHF service area.

After the initial three SIHF dental site openings were completed solely with federal funding, the Illinois Children's Healthcare Foundation has provided \$1,270,675 in funding to help SIHF open or expand 5 dental locations as well as establish a hospital dentistry program designed to serve special needs children.

The combination of federal and private foundation funding working together has allowed SIHF to fully equip and establish 8 dental centers throughout the region, enabling all SIHF patients dental access. In 2013, there were 10,431 individuals that received dental services and 20,472 visits were provided.



## *Behavioral Health Locations*



SIHF has recognized the growing need for behavioral health services and the integration of those services into the primary care delivery system. Corporate leadership has also recognized that the behavioral health system requires fortification at all levels, not the least of which is the need for 'step-up / step-down' intensive outpatient services. To that end, SIHF has engaged its corporate partner, Touchette Regional Hospital, as well as other hospitals and community mental health services in the various SIHF service areas, to develop a more fully integrated system.

On the outpatient FQHC side of the ledger, SIHF provided behavioral health services to 5,524 users in the form of 28,476 encounters during calendar year 2013. In recognition of the demand for behavioral health services, SIHF has expanded its reach by making these services available at 14 of its locations.

*Regional Extension Center Counties &  
Health Information Exchange Counties*



- REGIONAL  
EXTENSION  
CENTER  
(41 COUNTIES)
- HEALTH  
INFORMATION  
EXCHANGE  
(9 COUNTIES)



## Health Information Exchange (HIE)

- ✓ Founding member and executive leadership
- ✓ Evolved from a state planning grant for a 9 county medical service area
- ✓ Medicity selected as the health information exchange vendor and implementation began in 2012
- ✓ Electronic exchange of information among ILHEP began in 2013
- ✓ SIHF also provides executive leadership services to Lincoln Land Health Information Exchange, LLC in Springfield, Illinois

### Regional Health Extension Center (IL-HITREC)

- ▶ Northern Illinois University (NIU) selected SIHF as a designated satellite office for the southern 41 Illinois counties.
- ▶ SIHF was given the objective of working with 211 providers.
- ▶ SIHF was the only Regional Extension office to achieve 100% of EHR implementation and e-prescribing. All except one provider achieved Meaningful Use by the end of 2013.

## LLHIE Board

- ▶ Memorial Health System
- ▶ Blessing Health System
- ▶ Hospital Sisters Health System (includes Prairie Cardiovascular)
- ▶ Springfield Clinic
- ▶ SIU HealthCare

## ILHEP Board

- ▶ Southern Illinois Healthcare Foundation (includes Touchette Regional Hospital)
- ▶ Hospital Sisters Health System
- ▶ Anderson Hospital
- ▶ Southern Illinois Health Care Association (IPA)

## Critical Access Hospitals

- ▶ Abraham Lincoln Memorial Hospital (LLHIE)
- ▶ Taylorville Memorial Hospital (LLHIE)
- ▶ Illini Community Hospital (LLHIE)
- ▶ St. Francis Hospital (LLHIE)
- ▶ St. Joseph's Hospital – Highland (ILHEP)
- ▶ (Hillsboro, Carlinville, Pana, Passavant, interested)

## Regional Hospitals

- ▶ Memorial Medical Center (LLHIE)
- ▶ St. John's Hospital (LLHIE)
- ▶ Blessing Hospital (LLHIE)
- ▶ St. Elizabeth's Hospital (ILHEP)
- ▶ St. Joseph's Hospital – Breese (ILHEP)
- ▶ Anderson Hospital
- ▶ St. Anthony's Hospital – Effingham (ILHEP)

# / LLHIE Physician Groups

- ▶ HSHS Medical Group (ILHEP and LLHIE)
- ▶ Southern Illinois Healthcare Foundation (ILHEP)
- ▶ Southern Illinois Health Care Association (ILHEP)
- ▶ Prairie Cardiovascular (LLHIE)
- ▶ SIU HealthCare – Springfield (LLHIE)
- ▶ Memorial Physician Services (LLHIE)
- ▶ Springfield Clinic (LLHIE)
- ▶ SIU Family Practice – Quincy (LLHIE)
- ▶ Central Counties Health Center (LLHIE)
- ▶ Orthopedic Center of Illinois (LLHIE)
- ▶ Blessing Physician Services (LLHIE)





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- The map displays the following counties and their locations:
- Pink Region (Top):** Hancock, McDonough, Adams, Schuyler, Brown, Cass, Mason, Menard, Logan, DeWitt, Champaign, Vermillion, Macon, Platt, Douglas, Edgar, Clark, Morgan, Sangamon, Christian, Shelby, Moultrie, Coles, Cumberland, Jersey, Greene, Macoupin, Montgomery, Fayette, Effingham, Jasper, Crawford, Madison, Bond, Clay, Marion, Richland, Lawrence, St. Clair, Clinton, Washington, Jefferson, Wayne, Hamilton, White, Randolph, Perry, Franklin, Jackson, Williamson, Saline, Gallatin, Union, Johnson, Pope, Hardin, Pulaski, Massac, Alexander.
  - Blue Region (Central):** Madison, Bond, Clay, Marion, Richland, Lawrence, St. Clair, Clinton, Washington, Jefferson, Wayne, Hamilton, White, Randolph, Perry, Franklin, Jackson, Williamson, Saline, Gallatin, Union, Johnson, Pope, Hardin, Pulaski, Massac, Alexander.
  - Grey Region (Bottom):** Monroe, St. Clair, Clinton, Washington, Jefferson, Wayne, Hamilton, White, Randolph, Perry, Franklin, Jackson, Williamson, Saline, Gallatin, Union, Johnson, Pope, Hardin, Pulaski, Massac, Alexander.
- Arrows point to the following locations:
- Calhoun (between Adams and Jersey)
  - St. Louis (between Madison and St. Clair)
  - Wabash (between White and Hamilton)
  - Edwards (between White and Hamilton)
  - Alexander (between Union and Pulaski)







- ▶ Designed to facilitate business engagement and support that is associated with local economic conditions, training, infrastructure, employment screenings, recruitment, and related partnerships.
- ▶ Focus is on a five community area (Alorton, Cahokia, Centreville, Dupo, & Sauget).
- ▶ Provides youth career fairs, education, training, and mentoring.
- ▶ Addresses legal and regulatory matters impacting area business development (i.e. levy certification; flood insurance; transportation infrastructure, etc).

# Touchette Elderly Apartments

## TEA I – Established 2003



- ✓ Addressing the housing need for the elderly that was challenged in finding adequate and safe housing.
- ✓ Improved quality of life.
- ✓ Both TEA I and TEA II are HUD 202 funded projects.
- ✓ TEA I is a 75 unity facility located in Centreville, IL.

# Touchette Elderly Apartments

- ✓ TEA II is a 50 unit facility located in East St. Louis, IL.
- ✓ Both created through a partnership with Metropolitan Housing Development Corporation out of Chicago
- ✓ Both managed by RMA, a contracted firm.


**TEA II – Established 2007**



# The Cottages at Cathedral Square



# The Cottages at Cathedral Square

- ✓ Facility will provide new supportive housing for seniors – 32 one and two bedroom units.
  - ✓ This is a \$7.2 million development project supported by low income housing tax credits and direct funding from the Illinois Housing Development Authority.
  - ✓ Developed and owned by Cottages Limited Partnership (a for-profit entity), The equity partner is the St. Louis Equity Fund.
  - ✓ The development will positively impact other renewal efforts in downtown Belleville through the demolition of dilapidated properties including an out-of business tavern and five residences in ill-repair, and an old factory.
  - ✓ Site demolition began in summer of 2014; construction of the new housing units will be completed by September 2015.
- 





*St. Clair County*



- ✓ Founded in 1958 as Centreville Township Hospital in Centreville, Illinois.
- ✓ Converted to a not-for-profit controlled affiliate of SIHF in 1992 and renamed Touchette Regional Hospital.
- ✓ Identified as a safety net facility and now is the only hospital serving the western side of St. Clair County.
- ✓ 586 employees
- ✓ 118 providers
- ✓ Archview Medical Specialist group
- ✓ 2014 operating budget over \$57 million with 111 licensed beds
- ✓ Over 2,600 annual discharges and 9,500 patient days
- ✓ Over 20,000 outpatient visits and 17,500 ER visits
- ✓ First hospital in Illinois to use biometrics for patient registration
- ✓ Rated the safest Hospital in Illinois in 2013 and top five in 2014.

# Services

- ✓ Cardiopulmonary
- ✓ Laboratory
- ✓ Radiology
- ✓ Physical Therapy
- ✓ Obstetrical Services
- ✓ Emergency Department
- ✓ Medical/Surgical
- ✓ Intensive Care
- ✓ Surgical Services
- ✓ Transportation services



- ✓ Home health Care
- ✓ Occupational Medicine
- ✓ Behavioral Health
  - Intensive Outpatient
  - Inpatient
  - Substance Abuse Treatment
- ✓ Transportation services
- ✓ Breast Care Program with the Komen Foundation
- ✓ Seniors IQ Program



## Summary

- ✓ Over 1,230 team members
- ✓ Over 260 providers
- ✓ 43 Locations
- ✓ Two data centers
- ✓ Over 123,000 individual lives cared for annually
- ✓ Combined \$143 million dollar annual budget

# Key Initiatives

- ✓ Opened a completely redesigned E.R on December 31, 2014.
- ✓ Building a new wing to expand our Behavioral Health inpatient and outpatient services.
- ✓ Developing a new behavioral corporation in 2015 that will establish a regional delivery structure for services.
- ✓ Renovating and building three medical office buildings.
- ✓ Expand biometrics utilization to specialist offices.
- ✓ Design end use for KHRH.
- ✓ Working on 3 new housing projects.

KENNETH HALL REGIONAL HOSPITAL





Thank You