

# Dental Residency Program Best Practices

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Columbia Basin Health Association

Best Practices: 2014

# Our Mission:

“To provide equal access to quality healthcare to all persons regardless of age, sex, color, ethnicity, national origin, or the ability to pay.”

**Keeping Healthy Those Who  
Feed the World**



Othello Family Clinic



Wahluke Family Clinic

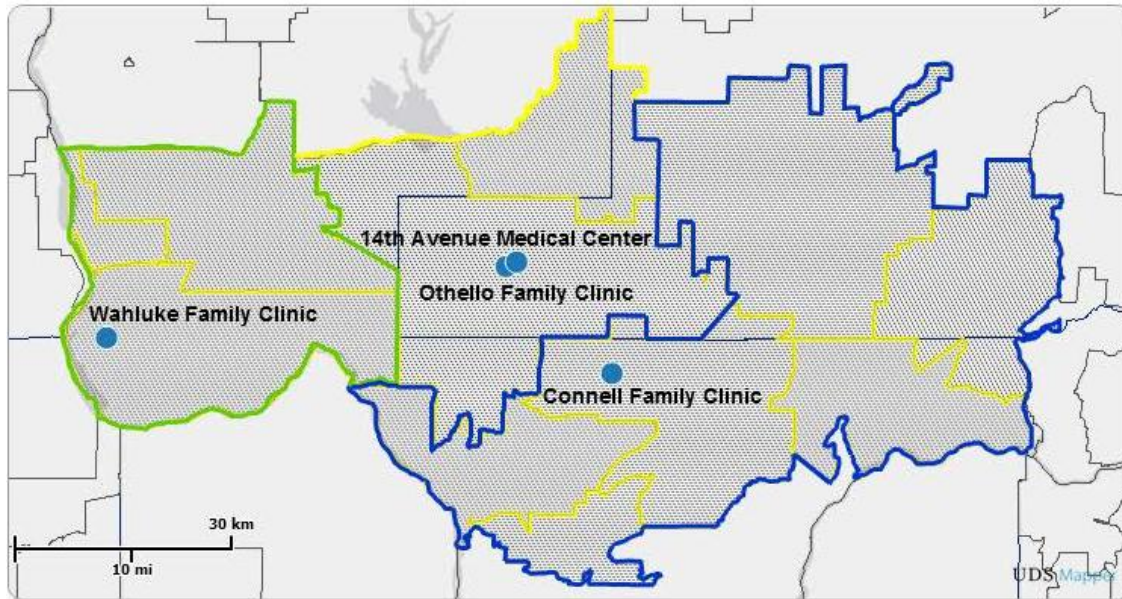


14<sup>th</sup> Avenue Medical  
and Dental Center



Connell Family Clinic

# Our People & Area

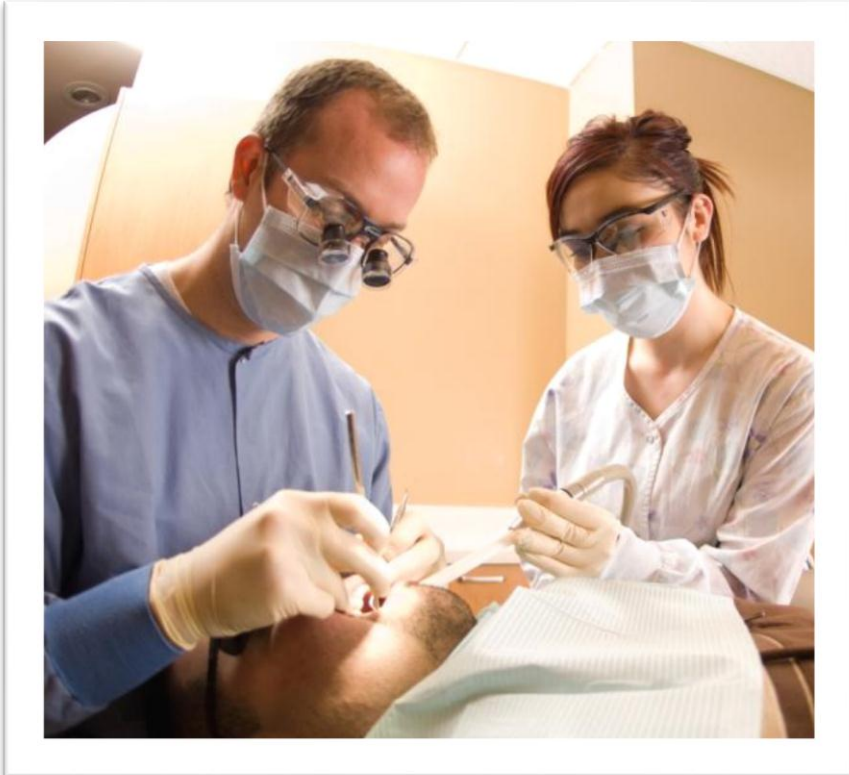


- Adams, Grant & Franklin Counties
- 3,687 Square Miles
- 20,000 Migrant & Seasonal Farmworkers
- 61,626 People

# Interesting Facts about Our Population

- Among the rank of per capita income in Washington State:
  - The counties we serve in are in the lowest 15th percentile, ranking 34, 37 and 39 (39 total counties).
- An average of about 83% of the populations in our cities are served by CBHA.
- An average of 23% of the population in our cities  $\leq$  100% of FPL.
- An average of 53% of the population in our cities  $\leq$  200% of FPL.
- An average of 35% of the population in our cities has less than high school education.

# Our Services (Dental Established in 1995)



- Diagnostics
- Digital Radiography
- Dental Implants (placement & restoration)
- Denturist and Pediatric Dentistry
- Preventative and Restorative Services
- Endodontics, Periodontics, Prosthodontics (Crown, Bridge & Veneer) and Orthodontics
- Chair-side Whitening
- Comfort:
  - Security of Electronic Dental Records
  - Overhead TV's

# About the AEGD Dental Residency Program

- Started in 2008 in association with Yakima Valley Farmworkers Association for the Northwest Dental Residency Program.
- In 2011, we joined the Lutheran Medical Residency Program.
- Every year we have trained 2 dental residents.
- We were fully accredited from the Commission on Dental Accreditation in 2009 & 2012.

# Lutheran Medical Center

- The largest residency program in the world
- Headquarters based in New York
- Trains approximately 200 residents a year in over 15 different states
- Over 40 years experience in the residency programs



# The Dental Residency Program

## Lutheran Medical Center

- Provides Framework
- Provides Administration
- Provides all didactic portions of dental education

## Columbia Basin Health Association

- Provides physical location
- Provides clinical experience
- Helps to enrich the education process

# Highlights of the Program

- Medically complex cases
- Age-specific conditions & treatments
- Implantology
- Endodontics
- Anesthesia
- Periodontics
- Prosthodontics
- Superior preparation for advanced specialties
- Solid practice development and management skills to launch and grow your practice
- An MPH degree from the University of Michigan for those who participate in our ADREACH Program

# Program Strengths

- Comprehensive general dentistry training and preparation for future practice endeavors.
- Group practice training environments provide personalized mentoring and guidance to the residents from health center training site team.
- Training in a technologically advanced didactic and clinical environment.
- Opportunity to promote the missions of Lutheran Medical Center and of the health center training sites to treat the underserved populations and communities in need of access to quality oral health care.
- Opportunities in public health dentistry: pursuit of MPH degree or certificate, community health center practice or administration.
- Preparation for advanced specialty programs pursuits.

# Resident Procedures

- Residents perform basic dental restorations such as composites & dental alloys as a regular procedure.
- Residents perform dental surgeries from simple extractions to surgical extractions & soft tissue impacted surgeries.
- Residents perform root canals on anterior, bicuspids, molar teeth.



- One Supervising dentist will have two dental assistants.
- One resident with two dental assistants.
- Second Supervising dentist will have two dental assistants.
- One resident with two dental assistants.

**Working with all electronic dental records.**

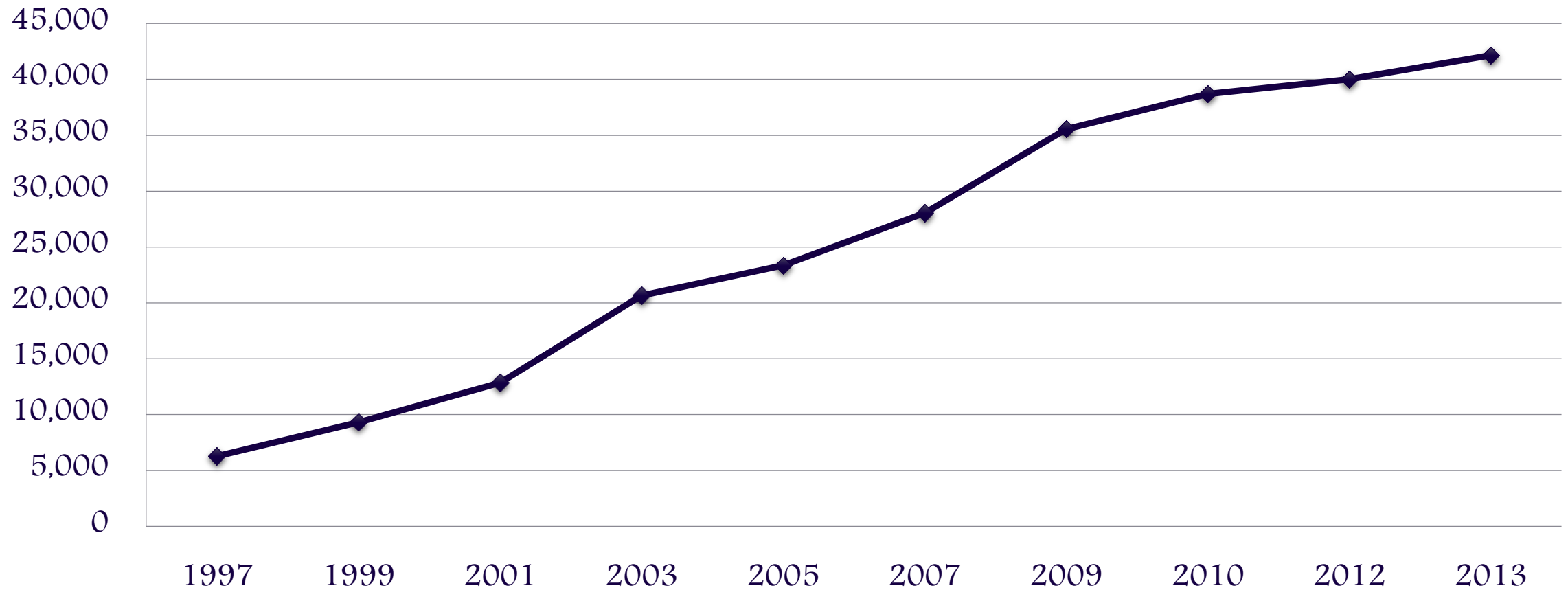
# Requirements

- Available Chairs.
  - Need to give residents at least 2 dental chairs.
- Available Dental Patients.
- Dental Staff. Dental Assistants. Receptionists.
- Experienced Dentists to Mentor.
- CEO/Medical/Dental Cooperation.
- Associate with Universities or Existing Programs.
- Quality Assurance Components.
- Licensing Requirements for States.

# Clinical Scheduling

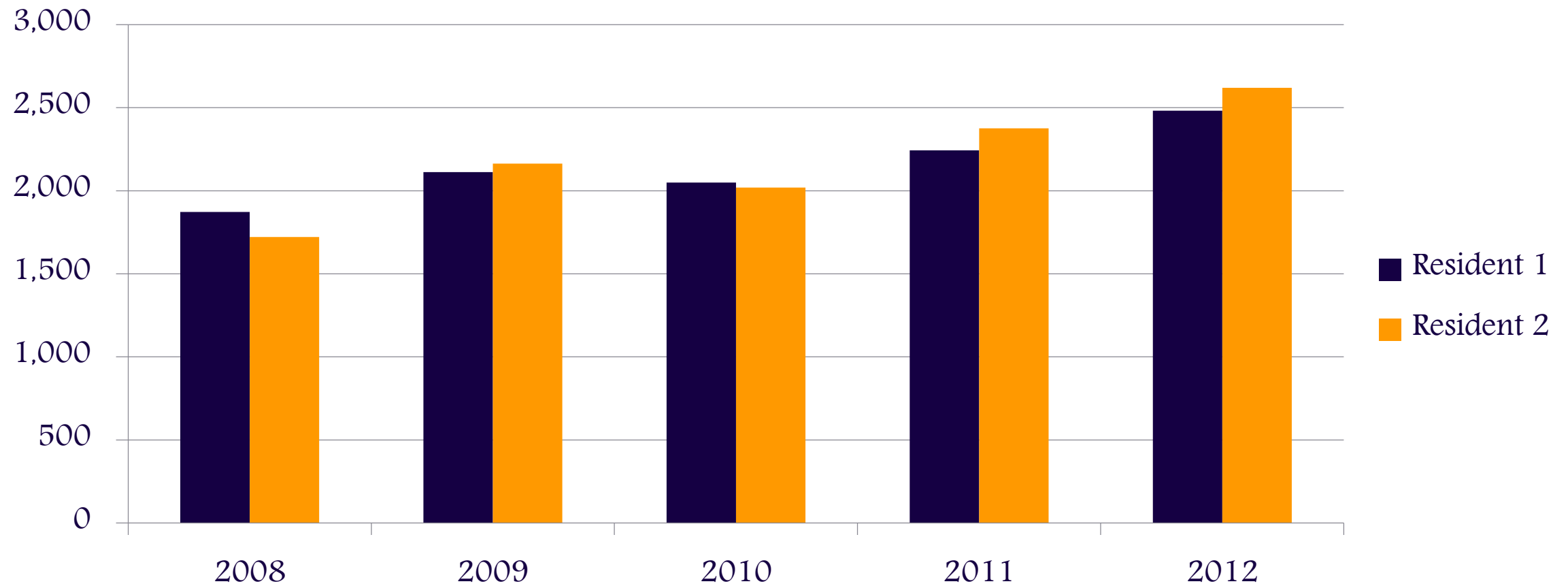
- Residents for the first three months of their training will be working on one patient per hour.
- They will have their own dental assistant, one dental operator & dental schedule.
- Will have one mentoring dentist.
- Fourth month. They will have two dental assistants & two dental operatories.

# CBHA's Dental Encounters/ Year

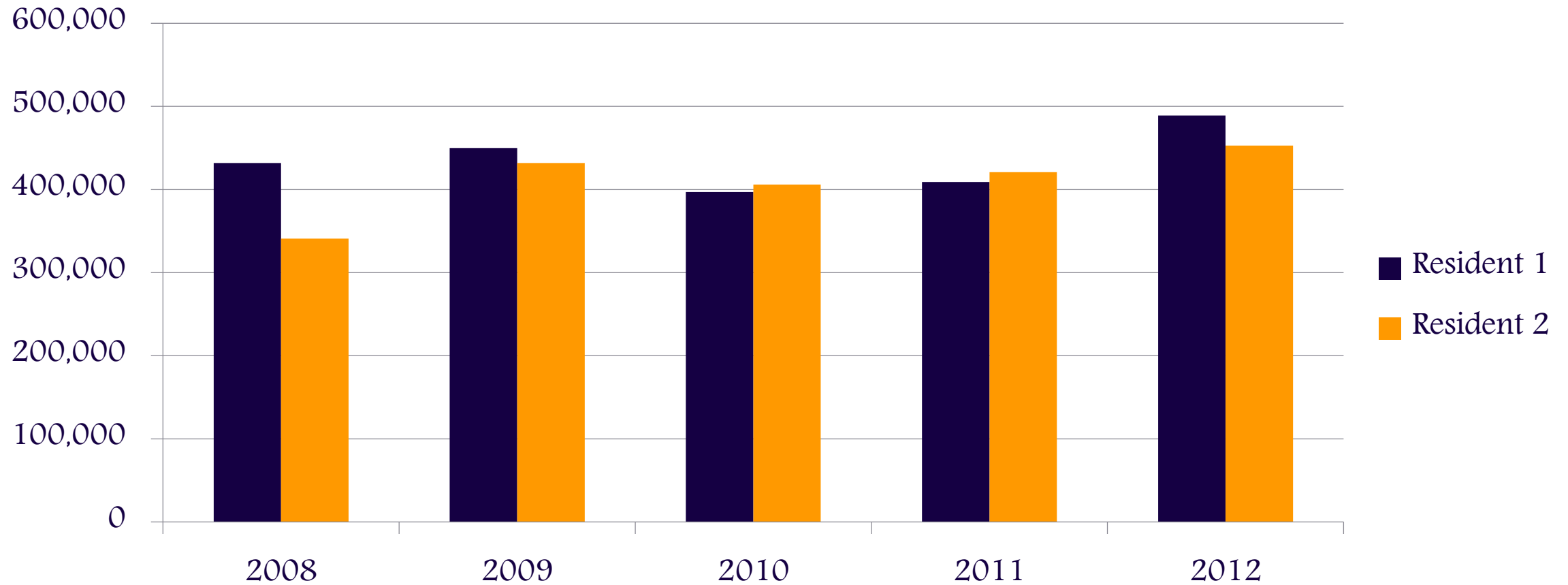




# Patient Visits (21,660 Total)



# Revenue (\$4,203,000 Total)



# Advantages of Residency Program

- Provide more access for our patients to receive care.
- Provide education for new dentists on becoming more experienced before they practice.
- Great recruiting tool for new dentists.
- Having new dentists is sometimes very refreshing.
- Eager providers to try different procedures.
- Have helped our four dental clinics to provide more access to more patients when staff dentists were on vacation. Always need one supervising dentist.
- Keep staff dentist updating their skills.

# Disadvantages

- Residents require a lot of attention at first, then becomes more independent later.
- Not as productive as regular dentists. Approximately half as productive.
- Always needing to monitor their educational process.
- Some residents are not as motivated to learn or treat patients.
- Always rotating every year.



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